



Cart Attendant

Job Summary

We are seeking dedicated and enthusiastic Cart Attendants to join our team for a seasonal period mid-March until Mid-November beginning with the 2025 golf season. The Cart Attendant plays a vital role in ensuring a seamless and enjoyable experience for guests at our golf course. This position involves managing the cart barns and wash area and maintaining a clean and organized environment. The ideal candidate will have a strong background in customer service with the ability to handle various situations with professionalism and care. Candidate must be at least 16 years of age, able to work both morning or afternoon shifts, weekday and weekend shifts. Benefits include play privileges, meals and discounts on merchandise.

Responsibilities

- Greet guests warmly at cart return or drop off.
- Maintain the cleanliness and organization of the cart area, including regular inspections of carts.
- Provide excellent customer service by addressing guest inquiries and resolving any conflicts that may arise.
- Collaborate with other golf course employees to ensure smooth operations during events and peak times.
- Assist in managing guest flow during busy periods to enhance overall guest satisfaction.
- Engage with guests in a friendly manner, providing information about any inquiries.
- Uphold safety standards while operating carts and ensure compliance with all golf course policies.

Qualifications

- Previous experience in customer service or hospitality is preferred, particularly at a golf course.
- Excellent speaking abilities to communicate effectively with guests of all ages.
- Ability to work collaboratively within a team environment while also being self-motivated.
- Must possess a positive attitude and demonstrate professionalism at all times.

Join our team as a Cart Attendant and contribute to creating memorable experiences for our guests!